

## Barista Skills

### Introduction

Equality Education is a Registered Training Organisation (RTO number 46111) registered with the Australian Skills Quality Authority. Equality Education encourages students from under-represented groups (including people with a disability and First Nations people) to apply for enrolment in our courses. Equality Education is committed to fostering an inclusive and culturally safe learning environment where all students can engage fully in their educational journey. Equality Education facilities are fully accessible for those with physical disabilities. Equality Education is proud to offer training in a Barista Skills course, compiled of the nationally recognised units SITXFSA005 Use hygienic practices for food safety and SITHFAB025 Prepare and serve espresso coffee.

### Course Description

This course provides students with the skills and knowledge to begin working as a barista or to further their education. Students will develop skills in expertise in setting up, operating, maintaining, cleaning coffee-making equipment, including espresso machines and grinders. The course covers the preparation of various espresso beverages, such as café latte, cappuccino, flat white, mochaccino, macchiato, long black and ristretto. Additionally it introduces customer service techniques and the importance of adhering to workplace hygiene protocols.

### Mode of Delivery

The program is trainer led, delivered over 2 days face-to-face in a classroom setting combined with skills practice assessment and approximately 8 hours of pre-course online learning.

### Assessment

The assessment requires students to complete a range of written questions and responses to case studies, where they will then demonstrate their applied knowledge and skills during a practical assessment and the trainer will conduct and complete observation checklists.

### Program Duration and Location

The program is delivered over 2 days. Training will be conducted at Equality Educations office located at 2/276 Charters Towers Road, Hermit Park QLD 4812. Equality Education is able to support students that need additional time. Alternatively, students who have pre-existing skills and knowledge may be able to complete the course in a shorter duration. If students do not attend the allocated days for the knowledge assessment and practical component, they will be invoiced a rescheduling fee which can be found in the Schedule of Fees and Charges.

## National recognition

On successfully completing the training and assessment, a statement of attainment will be issued for the following 2 units:

- SITXFSA005 Use hygienic practices for food safety
- SITHFAB025 Prepare and serve espresso coffee.

Equality Education is responsible for the quality of the training and assessment being delivered in this program and for the issuance of any AQF certificates.

## Dress and Equipment

Students are required to present to Equality Educations office located at 2/276 Charters Towers Road, Hermit Park QLD 4812 in appropriate uniform attire suitable for participation in practical activities in a workplace training setting, including fully enclosed non-slip shoes. Students will require basic stationery and a notebook according to their own study preferences during face-to-face training sessions. Access to a computer which has internet connection, emails, Microsoft word and the free version of Adobe Acrobat Reader DC is mandatory to allow students to undertake the pre-course online learning prior to the face-to-face sessions. Laptops are available for students to complete their pre-course online learning in Equality Educations office.

## Entry requirements

There are no specified entry requirements for these units of competency. Noting this, Equality Education requires persons who undertake this course to:

- Be aged 15 years or over.
- Able to commit to the course duration and time commitment. Face-to-face sessions will be held on set dates which will be communicated within your enrolment enquiry.
- Have suitable language, literacy, numeracy proficiency and digital literacy skills to read and comprehend learning materials.
- Photo identification is required to be sighted prior to course commencement.

**Please note.** Equality Education will engage with persons expressing interest in enrolment to discuss their language, literacy, numeracy proficiency and digital literacy skills. Equality Education can provide additional learning support to students who require basic assistance. For students who have more fundamental support needs, Equality Education can refer these students to a specialist language, literacy and numeracy development provider who can assist students to improve their language, literacy, numeracy proficiency and digital literacy skills to enable them to suitably commence the course.

## Fees and Charges

Program is \$400, paid immediately at enrolment. Please refer to the Schedule of Fees and Charges as it contains important information about related charges and our refund policy. Please refer to the Student Handbook for further information on all students rights and obligations.

## Student Information

Detailed student information is available within our Student Handbook and Schedule of Fees and Charges which are available on our website. This is important information that forms part of our Terms of Service. It is important that when registering for enrolment you make an opportunity to review this information first. If you are unable to locate on the website, please contact us and we can send this information to you straight away.

## Privacy

Equality Education will collect, hold, use and disclose your personal information in accordance with the Privacy Act 1988, the VET Data Policy and Equality Education policies and protocols as advised in the student handbook.

## Contact us and get the ball rolling!

Phone: 1300 170 731

Email: [info@equalityeducation.com.au](mailto:info@equalityeducation.com.au)

Website: [equalityeducation.com.au](http://equalityeducation.com.au)